

Maria Gonzales

SUMMARY OF QUALIFICATIONS:

- Over two years of experience mentoring high school and freshman university students.
- Two summers of experience working with victims of violence in both a women's shelter and a family advocacy center.
- Open and enthusiastic to engage in community work and develop resources with individuals of unique backgrounds and cultures.

EDUCATION:

Northern Arizona University

Anticipated graduation: 5/2014

Flagstaff, Arizona

- B.A. in International Affairs, minor in French
- GPA of 3.95, Summa Cum Laude
- Dean's List for academic excellence 2009-2013

RELEVANT COURSEWORK:

Trauma and Crisis Intervention, Death and Bereavement, Introduction to Sociology, Introduction to Psychology

RELEVANT EXPERIENCES:

Resident Assistant – Northern Arizona University Residence Life

8/2011-5/2013

- Connected residents struggling with mental health concerns, academic stress, and physical illness to various campus resources.
- Mediated disputes between residents using conflict resolution communication techniques.
- Implemented both individual wing and hall-wide programs that focused on diversity and social justice issues.
- Delivered a high level of customer service with administrative duties at the hall's information desk.

Summer Leader – Upward Bound, Four Corners, Nizhoni Summer Academy

5/2012-7/2012 & 5/2013 -6/2013

- Facilitated high school students in both large and small groups in academic and social success programs.
- Interacted with students from a variety of cultures and socioeconomic backgrounds.
- Balanced a fast-paced environment that required schedule flexibility and communication with eighteen other staff members.
- Participated in service projects including serving meals at the Flagstaff Family Food Center.

Customer Service Receptionist – Yavapai Family Advocacy Center

6/2011-8/2011

- Acted as first line of communication between individuals in crisis, law enforcement officials, and child protective services for the rest of the center.
- Observed advocates deliver resources to individuals struggling with issues of family violence and abuse.
- Offered child care within the center for children who had experienced traumatic situations.

Circle K International Club Member

9/2010-3/2011

- Fundraised as one of three committee members to purchase home renovation supplies for a family in need.
- Raised canned food donations every year with fellow members as a contribution project to UNICEF.
- Involved in monthly low-income neighborhood clean-up and beautification projects.

Certification as a Yavapai Juvenile Detention Center Addiction Recovery Coach

6/2009-7/2009

- Received six weeks of communication education concerning youth recovery from substance abuse.
- Networked with community members involved in the criminal justice, education, and social work fields.
- Practiced effective communication and mentoring techniques to encourage healing from the use of drugs and alcohol.

ADDITIONAL EXPERIENCE:

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| • Member of Northern Arizona University Health Promotion Stressbusters Group | 10/2011-5/2013 |
| • Chapel Rock Camp and Conference Center Registrar Assistant | Summers, 2006-2011 |
| • Certified participant in Northern Arizona SafeZone LGBTQA program | 10/2011 |
| • Peer Mediation and Conflict Resolution Program – Prescott High School | 11/2008-8/2009 |

INTERESTS:

- Empowering individuals recovering from sexual, physical, and mental/verbal abuse.
- Traveling globally to developing nations in order to create and implement necessary violence and abuse-prevention programs.
- Pursuing a career in social justice agencies helping to combat human-trafficking and promote education and job-training skills.